

Cortex XSOAR

(formerly Demisto)

Security Orchestration, Automation and Response (SOAR)



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Demisto Founded to address SOC challenges



Growing Alerts

>10K alerts per week



Lack of Skilled Analysts

2 million analysts shortage



No Consistent Process

IR Process: no metrics/run over email



Long MTTR, High Risk

Weeks to resolve each detected incident



"Our response times are too long. Every lost second leads to financial and reputational damage."



"Our security experts are overwhelmed with the growing number of alerts."



"I spend too much time switching between products to effectively respond to incidents."

- CISO

- SOC Manager

- IR Analyst



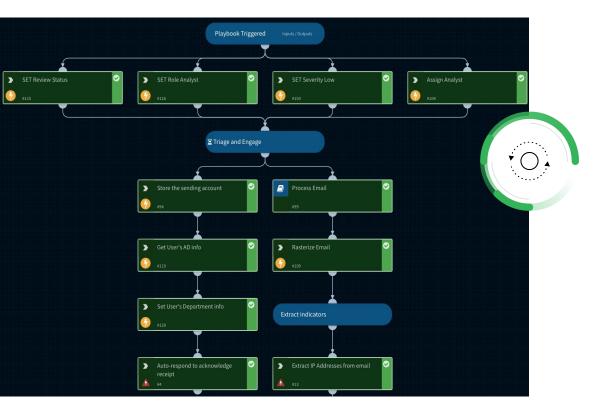
Demisto Delivered:

- Workflow automation engine
- Security ticketing system
- Collaboration platform

Cortex XSOAR Adds:

Threat Intelligence Management

*The industry's first extended security orchestration, automation and response platform with native threat intel management



Cortex XSOAR is a workflow automation engine

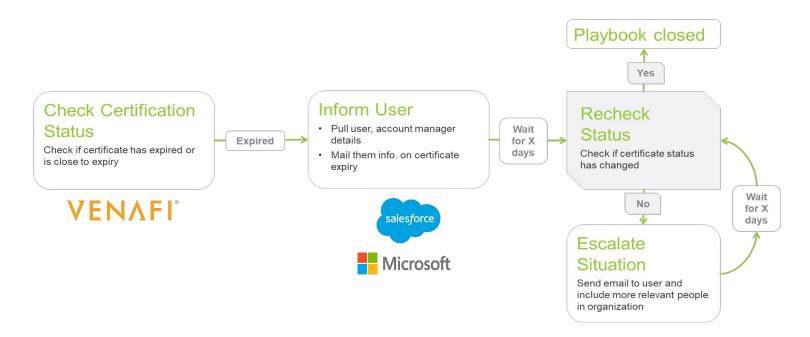
Respond to incidents with speed and scale

- **100s** of product integrations
- **1000s** of security actions
- Intuitive, visual playbook editor

Use case: SSL certificate checks

"We were having trouble maintaining the integrity of SSL certificates across endpoints. We scheduled a Cortex XSOAR playbook to run at timely intervals and query all endpoints to check for SSL certificates nearing expiry, greatly reducing both manual work and business risk stemming from out-of-date endpoints."

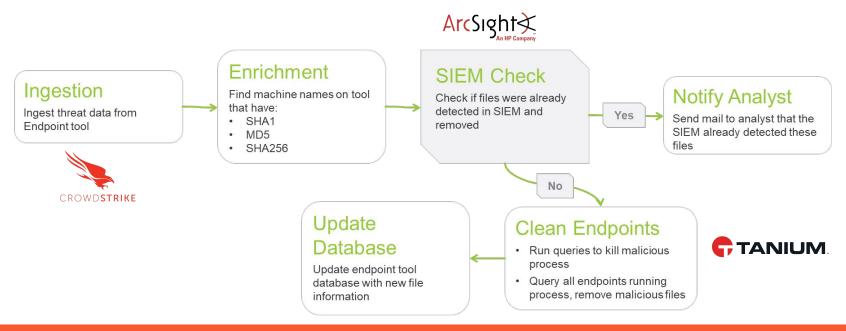
- Healthcare Company



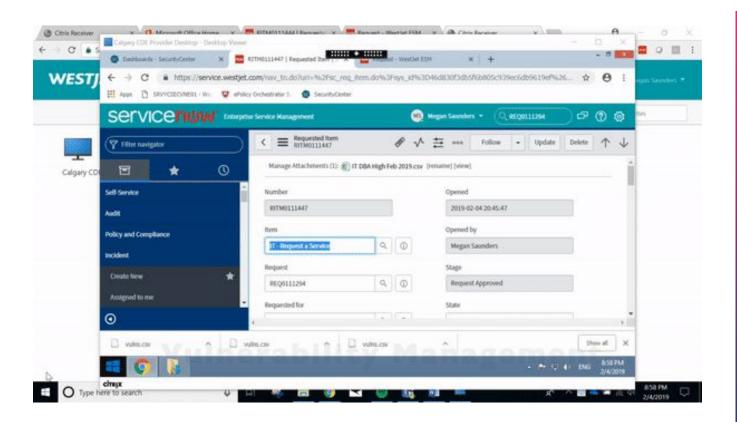
Use case: endpoint response

"Our trouble was reconciling SIEM data with threat intelligence to take action. We used Cortex XSOAR as the connecting grid between products, executing a playbook that identified unprotected endpoints missed by our SIEM, quarantined the endpoints, and updated external databases with new IOC information."

- High-Tech Conglomerate



Before Demisto



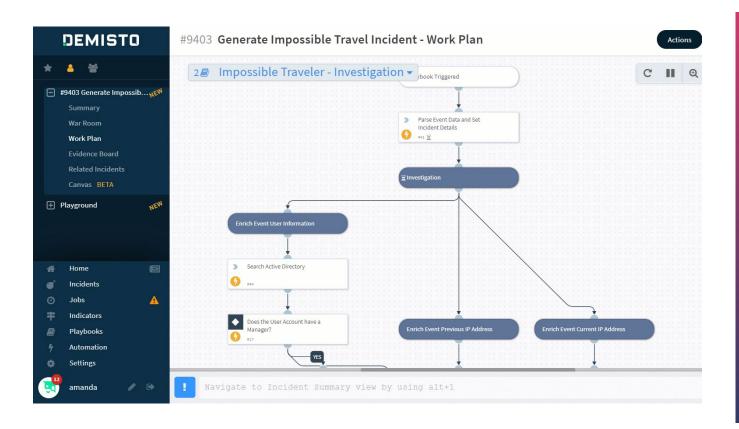
Disparate alert sources

Lack of defined process

Repetitive and manual actions

Lack of product interconnectivity

After Demisto

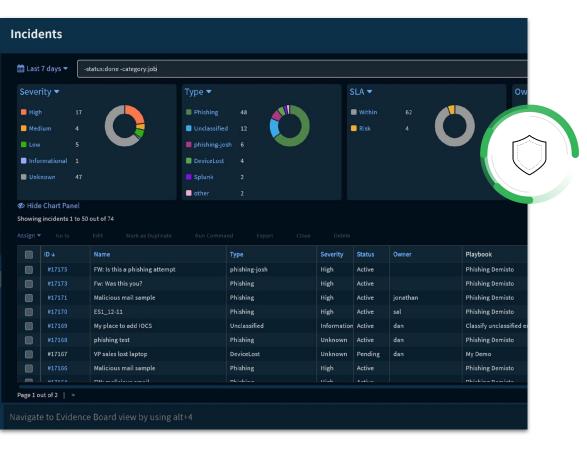


All alerts flowing into one console

Standardized and enforceable processes

Automated high-quantity actions

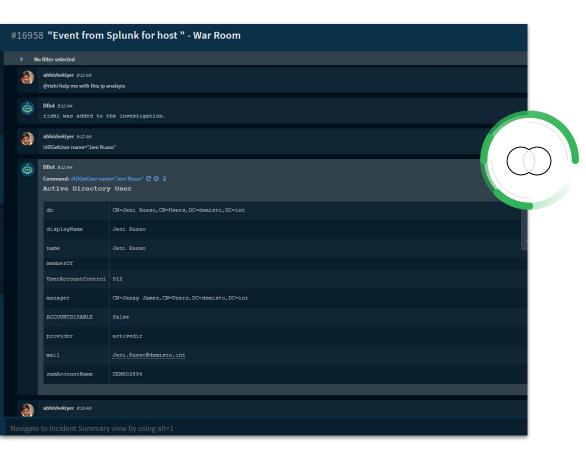
Cross-product coordination



Cortex XSOAR is a security ticketing system

Standardize process across products, teams and use cases

- Ingest, search, and query
 ALL security alerts
- Custom views by incident type
- Customizable dashboards & reporting



Cortex XSOAR is a collaboration platform

Improve investigation quality by working together

- Virtual War Room for every incident
- ChatOps & real-time security actions
- Auto-documentation of playbook & analyst actions

DEMISTO

350+







Playbook-driven automated actions

Automation & Real-time Case
Orchestration Collaboration Management

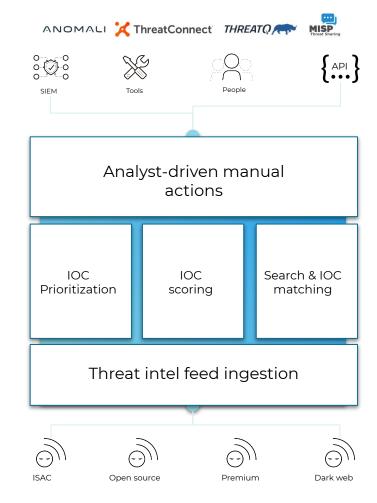
Alert ingestion



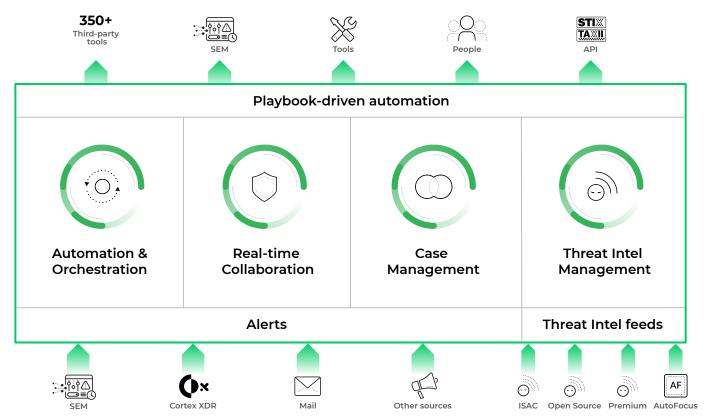


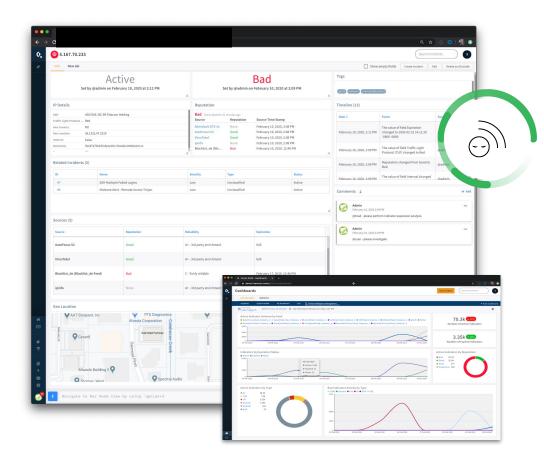












Cortex XSOAR is a threat intel management platform

Take full control of your threat intel feeds

- Automate repetitive daily indicator management tasks
- Get Instant ROI from existing threat intel feeds
- **Gain confidence** in incident response decisions

Breadth of Cortex XSOAR integrations (400+....)

CORTEX*	DEVO	// exabeam	Network Security	paloalto paloalto	Check Point SOFTWARE TROUBURGES LTD.	(5).
		The Security Intelligence Company		PROTECTWISE"	Signal Sciences	E zscaler
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VirusTotal			Email Gateway	BitDam	mimecast [,]	
	.11.			proofpoint.	Symantec.	
paloalto* '	CISCO.	cuckoo	Ticketing	cherwell*	easvvista*	freshdesk
⊘ FIREEYE	INTEZER	J C Security		◆ Jira Software	salesforce	zendesk
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Get smarter with each incident



DBot learns from historical actions



Suggest incident assignments



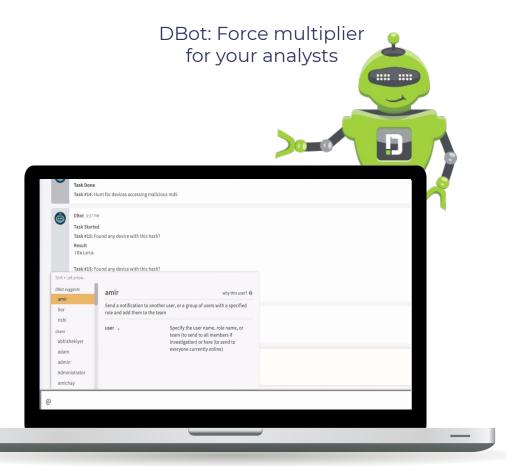
Identify experts for each type of incident



Suggest commonly used commands during investigation



Identify related and duplicate incidents



How Cortex XSOAR deploys

Cortex XSOAR can be deployed both on-premise and as a cloud-hosted offering. The platform supports native multi-tenancy for MSSPs, providing three layers of isolation to maintains data integrity while simplifying communication across tenants.

Customer on-premise server



Customer virtual or cloud



Hosted solution





Thank you



paloaltonetworks.com

